



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of

**Blair et al.**

Serial No. : 10/073,966

Filed : February 14, 2002

Patent No.: 6,757,361

Issued: June 29, 2004

Title : SIGNAL MONITORING APPARATUS ANALYZING VOICE  
COMMUNICATION CONTENT

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

CERTIFICATE UNDER 37 CFR §3.73(b)

Under 37 CFR §3.73(b) WITNESS SYSTEMS, INC., a Delaware corporation (hereinafter "WITNESS"), certifies that it is the assignee of the entire right, title and interest in the patent identified above, as evidenced on the face of the patent and by the assignment from Witness Systems, Ltd. to Witness Systems, Inc., as previously recorded in the Patent and Trademark Office at Reel 017696, Frame 0296 on March 29, 2006.

The undersigned has reviewed all the documents in the chain of title of the patent application identified above and, to the best of undersigned's knowledge and belief, title is in the assignee identified above.

The undersigned, whose title is supplied below, is empowered to act on behalf of the assignee.

CERTIFICATE OF MAILING BY FIRST CLASS MAIL

I hereby certify under 37 CFR §1.8(a) that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage on the date indicated below and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

February 26, 2007

Date of Deposit

Virginia Keenan

Signature

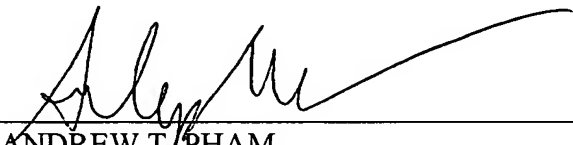
Virginia Keenan

Typed or Printed Name of Person Signing Certificate

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patents issued thereon.

Respectfully submitted,

Date: 2/23/07

  
\_\_\_\_\_  
ANDREW T. PHAM  
Director, Intellectual Property  
Witness Systems, Inc.



~ Fish & Richardson p.c.

Substitute PTO/SB/53

**REISSUE APPLICATION: CONSENT OF ASSIGNEE;  
STATEMENT OF NON-ASSIGNMENT**

Docket Number (Optional)  
20284-037002

This is part of the application for a reissue patent based on the original patent identified below.

Name of Patentee(s)

Blair et al.

Patent Number

6,757,361

Date Patent Issued

June 29, 2004

Title of Invention

SIGNAL MONITORING APPARATUS ANALYZING VOICE COMMUNICATION CONTENT

1. ☒ Filed herein is a statement under 37 CFR 3.73(b). (Form PTO/SB/96)

2. ☐ Ownership of the patent is in the inventor(s), and no assignment of the patent is in effect.

One of boxes 1 or 2 above must be checked. If multiple assignees, complete this form for each assignee. If box 2 is checked, skip the next entry and go directly to "Name of Assignee".

The written consent of all assignees and inventors owning an individual interest in the original patent is included in this application for reissue.

The assignee(s) owning an undivided interest in said original patent is/are WITNESS SYSTEMS, INC., and the assignee(s) consents to the accompanying application for reissue.

Name of assignee/inventor (if not assigned)  
WITNESS SYSTEMS, INC.

Signature

Date

2/23/07

Typed or printed name and title of person signing for assignee (if assigned)

Andrew T. Pham  
Director, Intellectual Property  
Witness Systems, Inc.  
300 Colonial Center Parkway  
Roswell, GA 30076



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Respectfully submitted,

Date: \_\_\_\_\_

2/23/07



ANDREW T. PHAM  
Director, Intellectual Property  
Witness Systems, Inc.



~ Fish & Richardson p.c.

Substitute PTO/SB/53

**REISSUE APPLICATION: CONSENT OF ASSIGNEE;  
STATEMENT OF NON-ASSIGNMENT**

Docket Number (Optional)  
20284-037008

This is part of the application for a reissue patent based on the original patent identified below.

Name of Patentee(s)  
Blair et al.

Patent Number  
6,757,361

Date Patent Issued  
June 29, 2004

Title of Invention  
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Name of assignee/inventor (if not assigned)  
WITNESS SYSTEMS, INC.

Signature

Date

2/23/07

Typed or printed name and title of person signing for assignee (if assigned)

Andrew T. Pham  
Director, Intellectual Property  
Witness Systems, Inc.  
300 Colonial Center Parkway  
Roswell, GA 30076